

# Ohio Incumbent Workforce Training Voucher Program

## Guidelines

**The Ohio Incumbent Workforce Training Voucher Program** is an employer-driven program designed to provide direct financial assistance to train workers and improve the economic competitiveness of Ohio's employers. The Voucher Program is designed to offset a portion, **via reimbursement**, of the employer's costs to upgrade the skills of its incumbent workforce. The Voucher Program will provide **reimbursement** to eligible employers for specific training costs accrued during the course of training. Eligible employers must demonstrate that by receiving funding assistance through the Voucher Program their business will not only obtain a skilled workforce, but will also improve their company processes and competitiveness.

### **Program Eligibility:**

To be eligible for financial assistance, the following requirements must be met by both the employer and employee.

**EMPLOYER ELIGIBILITY** – an eligible employer must operate as a for-profit entity in a state-designated targeted industry, with a facility located in Ohio that has been in continuous operation for the 12 months immediately prior to the application submittal. The company's NAICS code (<http://www.naics.com/search.htm>) will determine eligibility as to the targeted industry.

Targeted industries are:

- Advanced Manufacturing
- Aerospace and Aviation
- Automotive
- Back Office
- BioHealth
- Corporate Headquarters
- Energy
- Financial Services
- Food Processing
- Information Technology and Services
- Logistics
- Polymers and Chemicals
- Research and Development

Each employer (identified by Federal Employee Identification Number/FEIN) will be eligible for up to \$250,000 in assistance per fiscal year. The Voucher Agreement and any Supplements to the Master Voucher Agreement issued to an employer during the fiscal year, aggregated throughout all of its state of Ohio locations, will be included in this calculation. **Please note that only one application per employer (based upon FEIN#) will be accepted per program year. If an employer has multiple sites, those sites must work together to submit one application.** An application may include multiple employees and multiple training courses.

**EMPLOYEE ELIGIBILITY** – an eligible employee is someone who is directly employed by the company at a facility located within Ohio and meets all of the following requirements:

- Employed in any of the following business functions: production, back office operations, information technology, logistics or research and development;
- Earning an hourly wage of at least 150 percent of the federal minimum wage (\$10.88 as of January 1, 2012) plus benefits;
- An Ohio resident;
- At least 18 years of age; and
- Working at least 25 hours per week;

Note: an employee who is employed in a retail/service function is not eligible for the Voucher Program.

Each employee is eligible for up to \$4,000 in reimbursable funds per fiscal year. This amount may be utilized for a single training or span multiple training classes, depending upon the costs.

## **Eligible Training**

Training opportunities that expand and improve an employee's workforce skills and develop his or her opportunities for growth or promotion within the company are eligible for the Voucher Program. Employee training needs and the subsequently identified training opportunities/courses are to be determined by the employer and/or employee (with employer approval). The training provider is to be selected independently by the employer and/or employee (with employer approval) and may be a public, private or in-house trainer.

While the effective date of the agreement will August 1, 2013, any costs incurred or monies expended by the Applicant on the Project prior to final approval and the execution of the written Agreement, is done at the Applicant's own risk. Applicant's decision to go forward does not obligate the state of Ohio to provide state assistance that has not received all required approvals, or has not been memorialized in a written agreement between the applicant and the state of Ohio.

Training must be completed by June 30, 2014.

Trainings may be conducted at the employer's facility, at the training provider's facility, online or at a third-party site.

Eligible training will be technical in nature, will relate to the employee's current position or future advancement within the company, and must be required by the company. Training activities **may include**:

- HR Certification (i.e, PHR, SPHR, GPHR or SHRM) is eligible but **limited to HR staff**. Individual human resource trainings that are provided to all employees are ineligible (i.e., diversity, ethics, sexual harassment, employee compensation and benefits, FMLA, drug testing, workplace violence, etc.);
- ICD-10 Training – Training that teaches coding professionals how to become proficient in the ICD-10-CM and ICD-10-PCS coding system is eligible for this program. Eligible trainees include anyone within the company that is required to enter medical codes regardless if the applicant business is for-profit or not. *Assessments and refresher courses such as anatomy, physiology, etc. are not eligible for this program;*
- Training for improved process efficiency (e.g. ISO-9000, Six Sigma or Lean Manufacturing);
- Training from a national, regional or state trade association that offers an independently certified training curriculum and testing;
- Training that leads to an industry recognized certificate/credential;
- Training provided in conjunction with the purchase of a new piece of equipment;
- Training that leads to occupational license;
- Training to maintain an industry recognized credential;
- Tuition Reimbursement – The OIWTV will provide reimbursement funds for tuition courses when the course meets the needs of the applicant company. Therefore, the course must be required by the company and be job related, **regardless of the requirement for a degree. Tuition courses which are for the sole purpose of obtaining a bachelor's or master's degree are not eligible for this program;**
- Seminars/Workshops/Webinars are eligible but **must have a test or exam tied to it in order for it to be eligible for this program;** and
- Upgrade of computer skills (e.g. Excel, Access).

Ineligible training activities include (**but are not limited to**):

- Conference fees;
- General Equivalency Diploma (GED);
- Laws, Regulations, and Taxes – Training related to compliance regulations, federal/state taxation laws, international laws, US labor laws, etc;
- On-Line Resource Libraries or any other resource in which an individual can choose from a number of courses over a period of time;
- Safety Training – Mandated or regulatory safety training is not eligible. Mandated or regulatory safety training includes but is not limited to blood borne pathogens, control of hazardous materials, lockout/tagout, emergency action plan, emergency response, hazard communications, hearing

conservation, safe electrical workplace, all OSHA, and stand-alone safety (including first aid, cardiopulmonary resuscitation (CPR), emergency medical technician (EMT), etc);

- **Soft Skills (please note that this list is not all inclusive):**

- Adapting to Change
- Anger Management
- Assessments
- Bankruptcy Laws
- Basic Math
- Branding
- Business Policies and Procedures
- Business Writing
- Coaching/Mentoring
- Communication Skills
- Conducting Effective Meetings
- Constructive Feedback and Criticism
- Change Management
- Conflict Resolution
- Creative & Innovative Ideas
- Creative Thinking
- Critical Thinking
- Customer Service
- Dealing with Organizational Change
- Decision Making
- Drug and Alcohol Education
- Drug Testing
- Effective Listening
- E-mail Skills
- Employee Relations
- Emotional Intelligence
- English as a Second Language
- Ergonomics
- Facilitation
- Foreign Culture and Customs
- Forums
- Fraud Detection/Prevention
- GED Prep Courses
- Generational Divide
- Habits of Success People
- HR Training (i.e., diversity, ethics, sexual harassment, etc.)
- Informational Meetings
- Interpersonal Communication
- Interpersonal Skills Development
- Interviewing Techniques
- Kepner-Tregoe Decision Analysis
- Languages
- Leadership Courses
- Legal Contracts
- Legal Purchasing
- Listening Skills
- Literature
- Management Courses
- Marketing
- Mentoring/Coaching
- Monthly Meetings
- Motivation
- Myers Briggs
- Navigating Difficult Conversations
- Negotiation Skills
- Notary Public
- Optimizing Your Work/Life Balance
- Orientation/On Boarding
- Organizational Behavior
- Personal Management/Health
- Presentation Skills
- Problem Solving
- Public Speaking
- Reading
- Safety
- Sales
- Strategic Planning
- Stress
- Summits
- Supervisory Courses
- Teamwork/Team Building
- Telephone Skills
- Time Management
- Train the Trainer (How to become a more effective trainer)
- Workplace Politics

- Required/Regulatory Training – Training that is required by any other public agency or department is not eligible. These trainings may include but are not limited to EPA, Hazardous Waste, FDA, Workers Comp, OSHA, etc.;
- Training that is already being reimbursed by another State or Federal training program (e.g. Ohio Workforce Guarantee, National Emergency Grant, etc.);
- Training to maintain occupational license;
- Training that leads to professional license (i.e., doctors, lawyers, etc.);
- Training to maintain a professional license;
- Travel costs;
- Truck Driving/CDL training and testing; and
- Wages of trainees while being trained;

### **Eligible Training Costs**

The employer may request reimbursement for up to 50 percent of the employer's cost to train an employee and may be used for any of the following purposes:

- Tuition;
- Instructor or trainer fees (for in-house trainings);
- Instructional materials. Please note that these costs must be prorated per employee and will be capped at 25 percent of the cost of training per employee per training. Must be requested and approved in the application to be eligible.

### **Available Funding**

This program is operated as a reimbursable program. The Ohio Development Services Agency will reimburse the employer for up to 50 percent of the cost of the training (up to \$4,000), after 1) the employer pays the full cost of the training, and 2) the employee successfully completes the training.

The invoice for reimbursement may only be submitted after an employee has successfully completed the approved training. The grantee shall submit invoices no more than once during each quarter of the grant period unless it is the final invoice.

While the effective date of the agreement will be August 1, 2013, any costs incurred or monies expended by the applicant on the project prior to final approval and the execution of the written Agreement, is done at the Applicant's own risk. Applicant's decision to go forward does not obligate the state of Ohio to provide state assistance that has not received all required approvals or has not been memorialized in a written agreement between the applicant and the state of Ohio.

Funding approvals for this program will be on a first-come, first-served basis. Once the training funds are completely committed, the Ohio Development Services Agency will hold subsequent applications in a "queue," in the event that additional program funds become available.

Funding for this program is limited and is only available through June 30, 2014.

### **Additional Information**

Additional program information, including post-approval documents and processes, can be found at the following website: <https://incumbentworkforce.ohio.gov>.